



TECH ALLIANCE PROGRAM PARTNER FOCUS



RES + TECH MAHINDRA

Dynamically deliver, personalize and secure your digital workspace

Tech Mahindra’s Workspace as a Service (WaaS) helps in transforming traditional desktops to dynamic digital workspaces. WaaS offers a unique way for customers to embark on the virtual workspace computing journey allowing dedicated, pooled or shared virtual desktops or applications to be accessed anytime from anywhere using any device. In conjunction with RES, Tech Mahindra delivers dynamic and secure digital workspaces and empowers end users through automated delivery of applications and services.

STREAMLINE VDI DEPLOYMENTS

As organizations recognize the benefits of virtual desktops, they struggle to deliver a cost effective infrastructure for their environment. At the core of Tech Mahindra’s WaaS solution, RES provides users with a context-aware and secure digital workspace. Tech Mahindra recognizes that end user acceptance is the key to success with any VDI project and RES delivers a consistent user experience across all devices, regardless of the underlying platform.

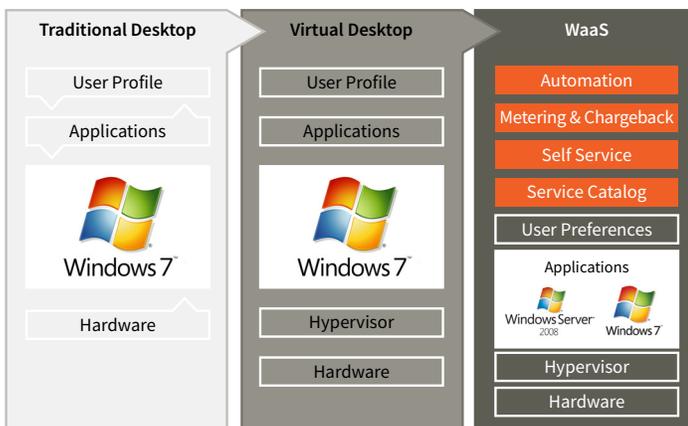
ENHANCE THE USER EXPERIENCE

As the popularity of VDI and hybrid virtual environments grows, organizations seek robust solutions that provide their users with the best experience. With the complexity of virtual and mobile solutions, the core of the offering must be extremely flexible to ensure the solution is adopted, where cookie cutter VDI implementations of the past have failed. RES provides advanced functionality not found in any other User Environment Management solutions. Tech Mahindra integrates RES into its WaaS offering to provide the best end user experience possible.

BUSINESS VALUE CHECKLIST

Use RES solutions with Tech Mahindra to automate and simplify:

- ✓ Service and application delivery
- ✓ Workspace management and security
- ✓ Provisioning of applications and resources



STREAMLINE DELIVERY OF SERVICES AND APPLICATIONS

WaaS delivers services and applications to end users based on their role within the organization. As user roles change, old services are returned and newly required services are delivered. As services and applications are delivered, the WaaS desktop is updated to reflect the changes immediately. The RES portal provides a user friendly interface where users can request applications, hardware, cloud services and more — then a robust platform to automatically deliver services based on user roles and qualification.



EFFICIENT DESKTOP MANAGEMENT

RES delivers a dynamic and secure digital workspace to WaaS users. With the extensive context-aware ruleset, Tech Mahindra can allocate unique security policies and configuration settings. Usage tracking provides insight into application license consumption and ties directly into the WaaS digital workspace. When a user role changes, the applications, service and security settings for the user are updated immediately, allowing them to take advantage of the new resources quickly and ultimately be more productive.

THE RES + TECH MAHINDRA PARTNERSHIP

RES and Tech Mahindra have partnered since 2014 to deliver a unique end user experience in the Workspace as a Service (WaaS) solution.

AUTOMATED APPLICATION AND RESOURCE PROVISIONING

RES and the WaaS solution make applications available based on context rules. Security rules are dynamic and change based on the user's context, so access to applications can be restricted for remote users or users connecting from a specific location. RES provides a platform for users to request new applications and an approval process can be added to the workflow. Applications can be delivered for a specific period of time once the period expires the return is triggered automatically, ensuring license compliance. Customers can also leverage RES to request and provision WaaS desktop resources. Using the RES self-service portal, users can request additional memory, processors, storage and more. The request can then be executed immediately, triggering automation to complete the required changes, with no human interaction.

RES AND TECH MAHINDRA BRING BUSINESS VALUE

- Enhanced User Experience – the digital workspace provides a consistent user experience across devices. Self service enables users, allowing them to achieve what would normally require a call to the Support Center.
- Lower Cost – the WaaS IT Store can address many common issues that would typically require Support Center involvement. Fewer support calls results in lower cost and less time spent resolving these common issues allowing IT to better utilize resources.
- Greater End-user Security – centrally manage a scalable number of context-aware digital workspaces, automatically adapting access based on employee's context.

MAXIMIZE YOUR INVESTMENT

RES offers many solutions that support and maximize the value of Tech Mahindra. Get maximized value from the RES ONE Enterprise, or solutions you can leverage independently:

RES ONE Workspace	Deliver personalization, security and policy management in context-aware digital workspaces that help end users be more productive while meeting IT requirements.
RES ONE Automation	Automate routine tasks associated with the delivery of services and software to employee desktops and mobile devices. Automate tasks related to server maintenance and deployment in the data center.
RES ONE Identity Director	Enable users with role-based provisioning of services and through self-service that goes far beyond the typical app portal, fulfilling virtually any conceivable user need through service workflows.

ABOUT RES

RES creates, automates and secures digital workspaces to improve the experience and productivity of the workforce while lowering IT costs. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios, across physical, virtual and cloud environments. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 2,500 companies around the world. For more information, visit www.res.com, contact your preferred RES partner, or follow updates on Twitter [@ressoftware](https://twitter.com/ressoftware).