



# RES ONE™ IDENTITY DIRECTOR

Modern identity and access for the digital workforce

Technology trends such as hybrid environments, cloud and mobile have transformed the way IT delivers services to the business, but the new technology has complicated managing identity and access and introduces new challenges around worker productivity. Without an automated way to manage identities, IT has a difficult time managing complex access policies within hybrid environments. This ultimately impacts their ability to enable worker productivity, mitigate security and compliance risks, and efficiently deliver support and services to the business.

Lack of organizational access controls has led to an increased amount of government regulation around data protection and internal governance policies. It is more important than ever for IT to put processes in place to automate everything from managing privileged access to the onboarding and offboarding of workers based on identity. But IT must balance their responsibility of meeting compliance and governance requirements with the need to provide workers with more flexibility than ever before. When IT can't deliver quickly enough, tech savvy workers find ways around IT, resulting in a "shadow IT" environment that opens the organization up to risk. Without a comprehensive way to manage access and quickly deliver services, IT can't meet expectations.

## THE SOLUTION: RES ONE IDENTITY DIRECTOR

Because the digital workspace is more complex than ever, RES helps IT balance worker productivity with security. RES ONE Identity Director provides an attribute-based approach to identity and access with automated provisioning, workflows and self service. With RES, workers have the right levels of access based on their identity, giving them the ability to stay productive, while the business remains secure. A central identity warehouse aggregates from existing systems so IT can automatically deliver predictable services to the business when they are needed, or workers can use self-service supported by automated workflows. RES improves IT efficiency and service, streamlines onboarding and offboarding, and gives IT the insight.

Key capabilities of RES ONE Identity Director include:

- **Access Control** — Manage access based on identity attributes and context-aware policies to keep workers productive and secure
- **Automated Delivery and Return** — Automate the delivery of predictable services to the business when needed, based on policy and workflows
- **Self service** — Deliver services to the business when requested via the self-service portal or mobile app
- **Flexible Administration** — Simplify the management of the complex hybrid environment
- **Governance** — Reduce risk and ensure compliance through insight and visibility

## RES ONE Identity Director Uses

### Attribute-based identity management

Provides a single identity store that aggregates from existing data sources and offers IT the ability to provision the right access to services and apps, based on identity attributes. Adapts access based on attribute privileges throughout the entire identity lifecycle.

### Security risk mitigation

Drives workforce enablement to give workers the freedom to work their way but remain secure. Automating the provisioning and de-provisioning process will eliminate human error and enforce security policies. By streamlining the delivery of services to avoid the need for workers to turn to "shadow IT".

### Auditable compliance

Supports demonstrating compliance with regulatory data protection standards such as GDPR, HIPAA and PCI. Easy access to the audit-trail and reports during the sampling process simplifies the auditing reporting and reduces the manual attestation tasks associated with meeting governance requirements.

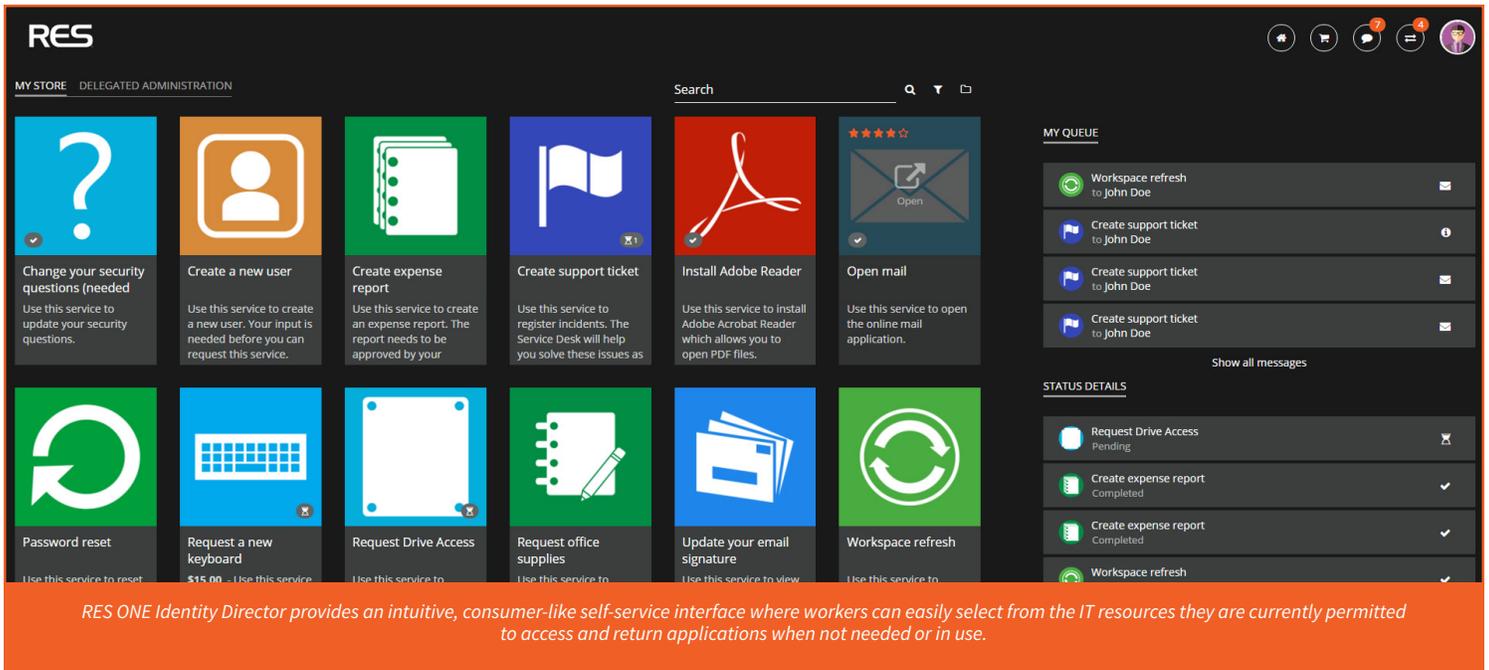
### User self-service

Provides intelligent provisioning for IT to drive business processes and policies via automated workflows. Offers self-service and mobile app for workers to request access and other request common IT services. The result is shared ownership between IT and the business and visibility into workflow requests and approvals to enforce policy.

### Hybrid infrastructure automation

IT can consolidate, control, and enforce access privileges, no matter where apps are hosted. With the visibility to troubleshoot in a hybrid environment centrally if a process is broken, you are future proofed with automation to simplify infrastructure or process changes.



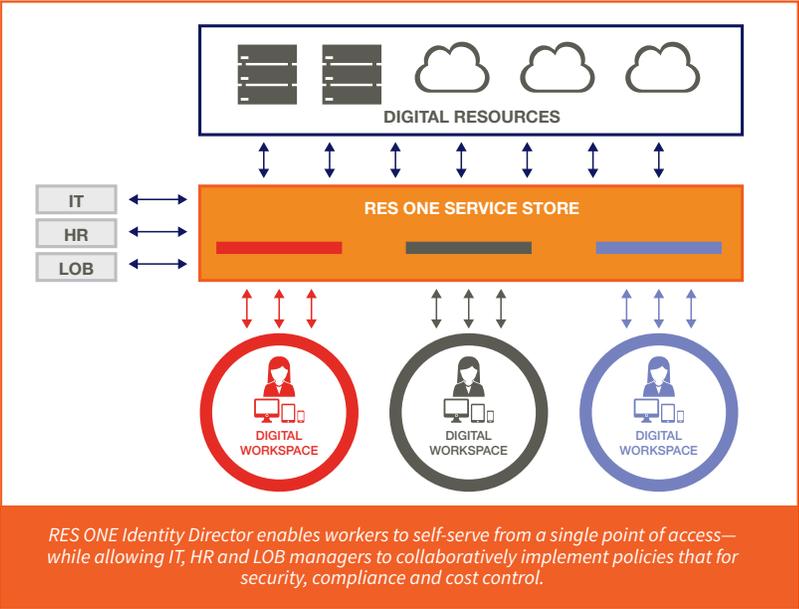


### A BETTER WAY

As your company and your people become increasingly dependent on IT services, conventional approaches to managing identities, access and providing services to users just don't cut it. By implementing RES ONE Identity Director, your company can handle the intensifying requirements with ease, efficiency and excellence. Resulting benefits will include:

- Greater security and compliance
- A more productive and engaged workforce
- Lower cost of IT operations
- Better allocation of IT staff and skills
- Greater utilization of technology investments
- Greater organizational agility

If you'd like to take the friction out of identity and access management—and empower your workforce with a truly automated IT experience—contact RES today and find out more about what RES ONE Identity Director can do for you.



### ABOUT RES

RES creates, automates and secures digital workspaces to improve the experience and productivity of the workforce while lowering IT costs. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios, across physical, virtual and cloud environments. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 2,500 companies around the world. For more information, visit [www.res.com](http://www.res.com), contact your preferred RES partner, or follow updates on Twitter @ressoftware.