



TECH ALLIANCE PROGRAM PARTNER FOCUS



RES + VMware

Improve user experience and streamline IT

One of the biggest challenges IT organizations face today is balancing security and compliance as a top priority, while, at the same time meeting the expectations and requests of the business. With more mobile workers, nonstop user requests and continuous security threats, those two priorities can be difficult to balance. The answer for most IT organizations is to shift away from traditional IT and deploy virtualization technology for more efficient delivery of applications and workspaces.

Implementing VMware solutions can address these challenges and enable IT to virtualize computing, from the data center to the cloud to mobile devices. After taking the first step into a virtual desktop and application environment, most organizations begin to address the next set of challenges like user adoption, personalized workspaces, license management, adaptive security, upcoming migration projects and onboarding/offboarding processes. Finding ways to get the most out of their existing VMware investment will result in a more agile, productive and profitable business.

IMPROVED SECURITY AND RISK MITIGATION

RES solutions can help IT enhance the security of their VMware Horizon and Workspace ONE platform to protect your business against internal and external threats. Add adaptive security capabilities such as application-level access control, dynamic privileges, context-aware access rules and whitelisting/blacklisting. Utilizing the RES people-centric approach to security, organization can extend their VMware infrastructure securely, while ensuring users remain productive.

ENHANCED USER EXPERIENCE

RES can enrich the user experience by automating delivery of technology or business services via a user-friendly central service portal across all delivery platforms (virtual, physical, mobile, cloud). Users will have a seamless experience running physical apps and peripherals from within a virtual desktop. By integrating VMware App Volumes and RES, you can automatically deliver App Stacks to users based on their qualifications and identity. RES allows administrators to provide users with an option for self service and automat the return of resources in the event of a role change or as part of the offboarding process. A people-centric approach that enables workers with the right workspace to fit their needs will result in more successful VMware deployments.

COST SAVINGS FOR IT

Leverage the powerful RES automation solutions to provision and deprovision many VMware services based on policy-driven business rules. With centralized and comprehensive management of who is accessing which applications, IT can be more efficient and avoid paying for or redirecting unused licenses when possible. For example, RES solutions can augment VMware's Workspace ONE solution by adding more advanced automation of provisioning and deprovisioning for assisting in core business use cases such as employee on/offboarding. By automating manual tasks, IT saves time and money by freeing up valuable resources for strategic activity.

RES READY INTEGRATION

Maximize your VMware deployment by integrating with your RES ONE solutions. In addition to the integrations with VMware View, ESXi, ThinApp and Workspace ONE, you can utilize a portfolio of supported connectors for enhanced automation. The RES ONE Automation Connectors for VMware can be used with VMWare Horizon Suite including vCenter, App Volumes, and AirWatch. Seamless integration can greatly improve the way organizations provide users with the applications and other digital services they need to get their jobs done. The more broadly organizations deploy RES and integrate with other technologies like VMware, the more they reap the benefits and start seeing faster ROI from deployments.

BUSINESS VALUE CHECKLIST

Use RES solutions in your VMware deployment to automate and simplify:

- ✓ Context-aware application security
- ✓ License insight and management
- ✓ Upcoming migration projects
- ✓ Application and service deployment
- ✓ Employee onboarding and offboarding
- ✓ Self service for apps and services



RES AND VMware BRING BUSINESS VALUE

Better adoption and reputation of VDI — overcome adoption and approval barriers from the workforce with enhanced automation and improvement of the user experience.

Personalization of workspaces — allow personalization and settings to roam across all virtual and physical sessions, so users can easily access physical apps and resources in a virtual session.

Adaptive user experience — create an adaptive user experience based on context (device, location, time of day, etc.) to eliminate profile corruption and provide dynamic printing.

Dynamic application security — reduce the threat and spread of malware or ransomware attacks with blacklisting/whitelisting capabilities and advanced web filtering.

Superior access controls — improve access management with administrative privileges and user-installed apps, then automatically de-provision services when user roles change or they leave.

Self service capabilities— direct users to a single and secure destination to request all relevant services and apps, including physical, virtual, cloud and mobile requests.

Enhanced Task automation — save time and avoid the chance of human error by automating manual tasks such as license management, app deployment, on/offboarding and more.

Compliance — comply with standards and regulations around security or data protection by implementing policy-driven workflows and access management best practices.

Zero-impact migrations — ensure your migrations, expansions or updates to VMware environments are seamless and do not result in business disruption.

MAXIMIZE YOUR INVESTMENT

RES offers many solutions that support and maximize the value of VMware products. Get maximized value from the RES ONE Enterprise, or solutions you can leverage independently:

THE RES + VMware PARTNERSHIP

RES and VMware have been strategic technology partners many years and share many mutual customers. RES ONE solutions can be integrated across VMware technologies:

- Horizon Suite
- AirWatch
- App Volumes
- ESXi
- ThinApp
- vCenter
- View
- Workspace ONE

RES ONE
Workspace

Add the personalization, implement a customized context-aware policy and set workspace security controls for user workspaces.

RES ONE
Automation

Automate the manual and routine tasks associated with maintaining your VMware environments. Reallocate time to more strategic projects.

RES ONE
Identity Director

Introduce proactive delivery and return of IT services combined with self service to keep the workforce productive and protect app and services from being misused. Improve speed of onboarding and offboarding workers, and unify access to all traditional, virtual, mobile and cloud services.

ABOUT RES

RES creates, automates and secures digital workspaces to improve the experience and productivity of the workforce while lowering IT costs. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios, across physical, virtual and cloud environments. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 2,500 companies around the world. For more information, visit www.res.com, contact your preferred RES partner, or follow updates on Twitter [@ressoftware](https://twitter.com/ressoftware).