



TECH ALLIANCE PROGRAM PARTNER FOCUS



RES + WIPRO

Enhancing digital workspace management, security and governance initiatives

Wipro LiVE Workspace is an end-to-end standardized and integrated workspace service enabling great computer experience to users, ensuring secure data and application access, anywhere anytime through a device of their choice. Together, RES and LiVE Workspace deliver dynamic and secure context-aware digital workspaces — providing a better user experience, driving IT efficiencies and supporting security and compliance initiatives.

WORKER ONBOARDING AND OFFBOARDING

The entire employee lifecycle includes onboarding new hires, managing employee role changes and then fast, secure offboarding when the time comes. Organizations seek to implement automation to avoid the labor-intensive and error-prone manual processes around onboarding and offboarding.

LiVE Workspace and RES takes a modern approach to streamlining the onboarding process allowing workers to be productive on day one, delivering access to resources they need in a matter of minutes, not days or weeks. The RES solution provides powerful and customizable workflows, allowing organizations to automatically provision user accounts and resources based on identity attributes for a completely automated onboarding and offboarding process, as well as dynamically adjusting access rights as role changes. When employees change roles or leave the organization, accounts, rights and resources are removed or adjusted based on entitlements. This automation improves efficiency and helps meet governance and compliance requirements.

BUSINESS VALUE CHECKLIST

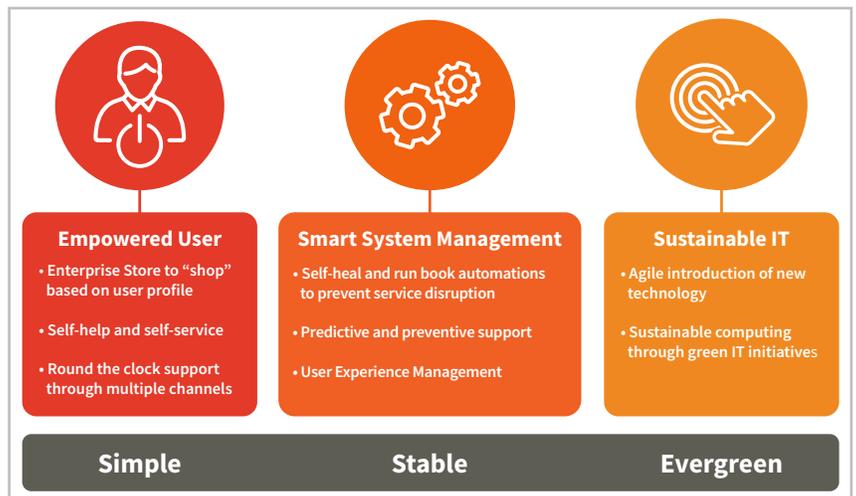
Use RES Solutions with LiVE Workspace to automate and simplify:

- ✓ Employee lifecycle management (onboarding/offboarding)
- ✓ Workspace management of hybrid environments
- ✓ Security policy enforcement based on identity and context
- ✓ Provisioning of applications and resources
- ✓ Access to services and resources through self service

DYNAMIC WORKSPACE MANAGEMENT

Today's hybrid infrastructures are complex and businesses are challenged with the overhead of managing these environments. This complexity makes it difficult to properly maintain access, enforce security policies and deliver a good end user experience.

RES delivers dynamic access controls and security to LiVE Workspace that easily adapts to hybrid and mobile operations. Using the extensive context-aware ruleset from RES, Wipro can provision unique security policies and configuration settings. Together, RES and LiVE Workspace provide a flexible and secure platform that allow organizations to operate more efficiently, reduce costs and control the user experience.



SELF-SERVICE AND AUTOMATED PROVISIONING

While roughly 80% of all access needs can be predicted based on a worker's identity and context, there are still 20% that may be unknown. Organizations need a self-service solution, where employees can make requests for services such as password resets and access to apps or hardware resources.

The LiVE Workspace self-service portal provided by RES gives workers a place to request apps and services they qualify for based on their identity within the organization. The portal offers a catalog of entitlements, allowing them to request anything from applications to office supplies – all from a single user interface and without having to contact the support desk. Requests can be fulfilled automatically or trigger an approval workflow within RES. As user roles or attributes change, entitlements available in the self-service portal are automatically adjusted as necessary. No longer will workers wait hours or days to gain access to systems they need to be productive, and IT can be sure business policies and compliance mandates are enforced.

RES AND WIPRO LIVE WORKSPACE BRING BUSINESS VALUE

- **Centralized management** — manage and secure applications and services across complex virtual and physical environments from a single location.
- **Enhanced user experience** — the digital workspace provides a consistent user experience across devices. Self service enables users, allowing them to achieve what would normally require a call to the Support Center.
- **Lower costs** — reduce IT costs and streamline IT processes through predictive, automated entitlement delivery and self service.
- **People-centric security** — centrally manage a scalable number of digital workspaces, automatically adapting access based on identity and context.
- **Compliance** — comply with standards and regulations around security or data protection by implementing policy-driven workflows and access management best practices.

THE RES + WIPRO PARTNERSHIP

RES and Wipro partnered in 2015 to provide customers with a state of the art solution that not only reduces IT costs and significantly improves the user experience, but transforms the business.

MAXIMIZE YOUR INVESTMENT

RES offers many solutions that support and maximize the value of Wipro LiVE Workspace. Get maximized value from RES ONE Enterprise, or organizations can leverage solutions independently:

RES ONE Workspace	Delivers a secure, context-aware digital workspace to the end users. Providing access to resources employees need, when they need them.
RES ONE Automation	Enables IT professionals to deliver any set of changes to the environment, whether physical, virtual or web-based and automates provisioning of IT resources, all from a single Console.
RES ONE Identity Director	Delivers services to employees proactively, based on their role and through self-service. Provide services to onboard new employees, deliver applications or virtually anything that would typically require a call to the Support Desk.

ABOUT RES

RES creates, automates and secures digital workspaces to improve the experience and productivity of the workforce while lowering IT costs. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios, across physical, virtual and cloud environments. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 2,500 companies around the world. For more information, visit www.res.com, contact your preferred RES partner, or follow updates on Twitter [@ressoftware](https://twitter.com/ressoftware).